

# Solve everything.

Solve problems securely and reliably with **Rescue by LogMeIn**.

Rescue customers frequently see results like these:



The most trusted  
remote support solution

# 85 million

Sessions Annually

## 4 Reasons to Choose Rescue

### Multi-Platform Remote Support

A single access point to all leading platforms: PC, Mac, iOS, Android — even unconnected devices using interactive video with Lens.

### Simple to Use

Solve problems faster with every tool a technician needs — run diagnostics, take control, and transfer files with a single click.

### Built Secure

Rescue is committed to security with annual audits, AES-256-bit encrypted connections and permission-based functionality.

### Reliable

Rescue has continuously delivered industry leading 99.9% uptime.

### Support Essentials

- ✓ Out-of-the-box integrations & APIs
- ✓ Seamless connections from your website
- ✓ Customizable workflows
- ✓ Configurable group & agent permissions
- ✓ Real-time monitoring
- ✓ Robust reporting

## What our customers are saying:

"Rescue changed the way we manage support at Make-A-Wish. It makes our jobs easier, and enables us to get more done in less time, with fewer people. What we have saved with Rescue goes back to granting wishes."

**Daniel Rivera**  
Technical Support Specialist — **Make-A-Wish Foundation of America**